

Khanylemika inc Privacy Policy

Effective Date: April 2025

Khanylemika inc (“we”, “us”, or “our”) is committed to protecting your privacy and safeguarding the personal information in our custody and control. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information in connection with your tenancy or rental application at our properties in Ontario.

1. What is Personal Information?

Personal information is any information that identifies you as an individual. This may include:

- Name, address, phone number, and email
 - Date of birth and government-issued ID
 - Employment and income details
 - Banking or credit information
 - References, including prior landlords
 - Emergency contact information
 - Vehicle information
 - Images captured by video surveillance in common areas
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2. How We Collect Personal Information

We collect personal information directly from you during your inquiry, rental application or residency. This may include registration or guest card information, application forms, lease agreements, or communications with our team. We may also collect information from third parties, such as credit bureaus or your references, with your consent.

We may collect technical information (such as IP address and browser type) automatically through cookies when you visit our website. You can disable cookies through your browser settings.

3. Why We Collect Your Information

We collect and use personal information for purposes including:

- Assessing rental applications
 - Managing lease agreements and tenant communications
 - Collecting rent and performing financial transactions
 - Providing maintenance or customer service
 - Administering building access and security
 - Complying with legal and regulatory obligations
 - Facilitating services like utilities or internet (if requested)
 - Preparing anonymized internal reports or summaries
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4. Sharing Your Information

We do **not sell** your personal information. We may share it with:

- Service providers under contract (e.g., IT providers, property managers)
 - Utility or telecom providers for requested services
 - Credit agencies and financial institutions as required
 - Government authorities where required by law
 - Law enforcement, if necessary for safety or investigations
 - Prospective buyers or lenders (under strict confidentiality terms)
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5. Video Surveillance

For safety and security, our properties may use video surveillance in common areas. Footage is stored securely and retained for a limited period, usually no longer than 30 days, unless needed for investigation.

6. Your Consent

By providing personal information to us, you consent to our collection, use, and disclosure as outlined in this policy. You may withdraw your consent, subject to legal or contractual restrictions, by contacting us (see Section 10).

7. Retention and Protection

We retain personal information only as long as necessary to fulfill the identified purposes or comply with applicable laws. We take reasonable security measures to protect your information from unauthorized access or misuse.

8. Access and Corrections

You may request access to or correction of your personal information by contacting us in writing. We may ask you to verify your identity before responding to your request.

9. Changes to This Policy

We may update this Privacy Policy occasionally to reflect changes to our practices or legal obligations. Updates will be posted on our website with a revised “Effective Date.”

10. Contact Us

If you have any questions about this Privacy Policy or our privacy practices, please contact:

Privacy Officer

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